

## About Clearwater Credit Union

Clearwater Credit Union is a [values-based banking](#) institution, which means we prioritize member interests, transparency, long-term resilience, and sustainable economic development over profit maximization. Throughout our history, our dedication to [igniting human potential](#), [building inclusive communities](#), and [protecting the environment](#) has only become stronger.

## Community Guidelines

Clearwater's social media team moderates this page during regular business hours. For your security and protection, please do not post account specific or personal information within this community.

We cannot discuss personal or private matters in a public channel, so we may contact you using different channels for certain requests. We may also ask you to send us details in a private channel to authenticate your identity. We'll hide any posts that include account information, personal information, or other secure information that could jeopardize your or someone else's identity or accounts.

## Page Purpose

We intend this page to be an open forum for Clearwater Credit Union, its members, and potential members to share general information and discuss relevant topics. We're committed to adhering to [our values](#) and supporting a family friendly community by adhering to the following Posting Guidelines. We ask all community members and visitors to do the same.

## Posting Guidelines

We do not permit the following types of content within our community:

- Content that we deem graphic, obscene, explicit, racial, discriminatory, or disparaging in any form or context.
- Content considered to be abusive, hateful, inflammatory, or intended to defame any person(s) and/or entity.
- Content that defames or defrauds any financial, commercial, or non-governmental agency, or any individual person.
- Commercial solicitations and/or advertisements for other companies or organizations.
- Content that suggests or encourages any illegal activity.
- Content that references or threatens litigation.
- Comments that vary greatly from the overall theme of a particular discussion thread.

## Moderation Guidelines

While it's our intention to allow a free-flowing share of information within our community, we reserve the right to hide or remove content that does not comply with the above Posting Guidelines. We also reserve the right to ban an individual for violating our Posting Guidelines at any time. Content that we may remove includes, but is not limited to, the following:

- Personal attacks

- Bullying
- Personal information
- Employee names
- Profanity
- Graphic, obscene, or racial comments
- Infringing content
- Defamatory statements

Behavior that may result in our banning someone from the community include:

- Severely or repeatedly violating our Posting Guidelines.
- Bumping posts that serve to repeat existing content to bring them to the top of the wall or to “spam” the page.

### **Community Member Generated Content**

If Clearwater would like to use member-generated content such as a post, comment, endorsement, etc., we'll contact you directly to request your permission. We'll send you a direct message (DM) on the platform where you published the content, asking for your permission and including any necessary instructions to grant permission.

By publishing any content to Clearwater's online community, you're representing that you're the owner of such content or that the owner has granted you permission to use and publish the content.