

Forgot Username

1. Go to <https://clearwatercreditunion.org>, select the login button, and then select 'Forgot Username?'.

The screenshot shows the Clearwater Credit Union homepage. The navigation bar includes the logo, links for 'Locations + Hours', 'Rates', and 'Contact', a search bar, and a 'LOGIN' button. The main menu features 'FORCE FOR GOOD', 'PERSONAL', 'HOME OWNERSHIP', and 'BUSINESS'. A large banner image shows two women smiling, with a text overlay that reads 'Banking can be a force for good.' and a 'LEARN MORE' link. Below this, a smaller text block says 'As we introduce Clearwater to the community, we're sharing stories from members about how good banking can be. Members like Nicky, who is'. The login dropdown menu is open, showing 'ONLINE BANKING' with fields for 'Username' and 'Password', a 'SIGN IN' button, and links for 'Forgot Username?', 'Forgot Password?', and 'Enroll'. Below the login menu, there is a promotional message: 'WE ARE NOW CLEARWATER CREDIT UNION!' followed by a 'Join our Supervisory Committee!' call to action with an 'Apply today!' link and a 'LEARN MORE' link. A 'LET'S CHAT' button is visible on the right side of the page.

2. Enter your member number and enter the characters shown, then select continue.



Retrieve User Name

To retrieve your user name, please enter your member number below.

Member Number

Type the characters you see in this picture to verify you are a human.



Continue >>

Cancel

3. Enter your password to confirm your identity, then select Sign In.



Password

Confirm your identity by entering your password below:

Password

[Forgot Password?](#)

Sign In >>

Cancel

4. A one-time password will be sent to your email. Log in to the email associated with your account to retrieve it, enter the password, and select Continue.



Additional Authentication

A one-time password has been sent to your primary email / mobile device. Please enter the password to confirm.

One-Time Pass Code:

[Resend](#)

Continue

Cancel

5. Your username will be displayed.



Retrieve User Name

Your user name is

Go back to login >>